

Aramark Takes Swift Action to Help a Large Municipality Slow the Spread of COVID-19

When COVID-19 first began to spread throughout the United States, this large Southern municipality realized it needed to act quickly.

The municipality aimed to do as much as possible to “flatten the curve” and slow the spread of COVID-19, but it recognized that its existing in-house expertise and resources were limited. With the clock ticking and both national and local cases growing by the day, the municipality needed a partner who could help prepare as best as possible for an influx of hospital patients.

This municipality’s goals were to house and feed the city’s homeless population to prevent spread amongst vulnerable communities as well as create additional bed space outside of hospitals for patient overflow. After securing the space, the municipality began the search for logistical solutions. Aramark’s services were well-known as the municipality had partnered with the global leader’s food division since 2001 and was set to begin a facilities partnership just a few weeks later. The municipality was aware of Aramark’s capabilities in integrated facilities management (IFM), food, and uniform services.

Aramark was tasked to develop potential strategies for moving forward. Within four days, a plan was put forth to provide meals for hundreds of homeless people and

COVID-19 patients across multiple locations. A nearby client’s facilities and personnel were used to collect and distribute pre-packaged meals. Additionally, due to its extensive resource network, Aramark was asked to integrate a variety of services, including linens, uniforms, cleaning, and sanitization.



Throughout the entire planning process, Aramark has been an integral partner in assisting the municipality to slow the spread of COVID-19 in their area. Constant communication and updates helped to increase confidence among municipality leaders, and knowledgeable team members offered responsive solutions to a wide range of urgent problems. Quick action, extensive expertise and teamwork enabled all players involved in the municipality’s initiative to fight this pandemic to the best of their ability.